PTO/SB/22 (12-04)

Approved for use through 7/31/2006. OMB 0651-0031

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DETAIL N EOR EXTENSION OF TIME LINDER 37 CFR 1 136(a) Docket Number (Optional)							
PET ON FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a) FY 2005				77527			
(1	ees pu	rsuant to the Consolidated Appropriations Act,					
Application Number 09/675,597				Filed September 29, 2000			
For System and method of Using a Phone to Access Information in a Call Center							
Art Unit 2614				Examiner Tsang			
This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a reply in the above identified application.							
The requested extension and fee are as follows (check time period desired and enter the appropriate fee below):							
		•	Fee S	mall Entity Fee			
	\boxtimes	One month (37 CFR 1.17(a)(1))	\$120	\$60	\$	120.00	
		Two months (37 CFR 1.17(a)(2))	\$450	\$225	\$		
		Three months (37 CFR 1.17(a)(3))	\$1020	\$510	\$		
		Four months (37 CFR 1.17(a)(4))	\$1590	\$795	\$		
		Five months (37 CFR 1.17(a)(5))	\$2160	\$1080	\$		
	Applicant claims small entity status. See 37 CFR 1.27.						
	A check in the amount of the fee is enclosed.						
	Payment by credit card. Form PTO-2038 is attached.						
	The Director has already been authorized to charge fees in this application to a Deposit Account.						
	The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account Number <u>23-0920</u> . I have enclosed a duplicate copy of this sheet.						
	WARNING: Information on this form may become public. Credit card information and authorization on PTO-2038.			· · · · · · · · · · · · · · · · · · ·			
Provide credit card information and authorization on			10-2030.	04/10/2007 NNGUYEN1 00000079 09675597		3675597	
l am	the	applicant/inventor.		∂2 FC:1251		120.00 OF	
	assignee of record of the entire interest. See 37 CFR 3.71. Statement under 37 CFR 3.73(b) is enclosed (Form PTO/SB/96).						
		attorney or agent of record. Registration Number 29,434					
attorney or agent under 37 CFR 1.34. Registration number if acting under 37 CFR 1.34							
		Jones a. Scheen			April 4, 2007		
Ja	Signature mes A Scheer			Date 312-655-1500			
54	Typed or printed name		Telephone Number				
NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.							
Total of forms are submitted.							

This collection of information is required by 37 CFR 1.136(a). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 6 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.